

L'Enclume at Bathers' Pavilion Terms and Conditions

MENUS

L'Enclume @ Bathers will offer one menu, with vegetarian and dietary requirement alternatives (please make our booking staff aware of them when making your reservation).

Eleven course menu \$350 per person – available Tuesday to Sunday dinner and Wednesday to Sunday lunch.

Full payment for degustation menu to be taken at time of booking. Wine packages to be selected on the day/night. Please note a 1.75% surcharge will be applied to all credit card and debit card payments.

TIMING

Seating times available for lunch will be 12pm, 12:30pm and 1pm and for dinner 6.00pm, 6.30pm, 7pm, 7.30pm and 8.00pm.

Please allow 3 hours for your dining experience. If, however you have time constraints, do let your service staff know on arrival and we will do our best to meet your needs.

BOOKING CONFIRMATION

We will contact you via text message or email to confirm your booking once payment has been processed. If payment is not approved, the booking will not be held.

RECONFIRMATION

We will contact you 1 week prior to your reservation to reconfirm. Alternatively, please contact us on +61 2 99695050 or eat@batherspavilion.com.au to reconfirm your booking.

CANCELLATION POLICY

Throughout this special event period of July 15 – August 30, the cancellation policy is strict. If cancellations are made more than 21 days before the booking date, customers will receive a 50% refund (ie: \$175 per person). If cancellation is made after that period (ie less than 21 days before the date of your booking) the cancellation fee is equal to the price of the 11 course degustation menu at \$350 per person (we will however, endeavour to change your booking date to another time where possible). If you fail to arrive for your booking, the same per person cancellation fee of \$350 will apply. Please contact us on +61 2 9969 5050 or eat@batherspavilion.com.au to make any amendments to your reservation or to talk to our team in the event of extenuating circumstance.

SEATING REQUESTS

L'Enclume @ Bathers always takes note of seating requests at time of booking and will do our best to accommodate however, we are unable to guarantee any seating requests, as table allocations are finalised on the day.

DRESS CODE

We are a beachside location and we want you to be relaxed – we just ask that you stay on the smart-casual side of things and leave the flip-flops at home this time.

CHILDREN

We pride ourselves on being a community and family friendly restaurant – we are never going to turn anyone away and if you believe your young ones are ready for an 11 course degustation experience – perfect! If looking for a little advice, in our experience it is generally suited more to older kids and unfortunately, during this period we are unable to offer a separate children's menu, although we can adapt some of the dishes here and there to suit. We will leave the decision with you!

WINE PACKAGES

Wine pairing packages will be available on the day/evening and our sommelier will be there to help with any questions you might have. Wine will be charged on the day and appear on the entire bill, showing deposit received (ie: the food menu charge), the outstanding (beverages) and leave the opportunity for an optional service fee.

SERVICE CHARGE FOR LARGE TABLES

A discretionary 10% service charge (including all food & beverage) is applied to all tables for 7 or more guests as a gratuity paid directly to staff.

SUNDAY SURCHARGE

Should your reservation date fall on a Sunday, a surcharge of 10% will be applied to all food and beverage prices.

PUBLIC HOLIDAY SURCHARGE

Should your reservation date fall on a public holiday a surcharge of 12.5% will be applied to all food and beverage prices.

CREDIT CARD SURCHARGE

Please note a 1.75% surcharge will be applied to all credit card and debit card payments.